



Meeting Date: March 1, 2023

Submitted by: Arnie Marsman, Director of Building Services, CBO

Report No: BLD-03-2023

Subject: 2022 Year End By-law Enforcement Summary

Recommendation:

THAT report BLD-02-2023, 2022 Year End By-law Enforcement Summary be received for information.

Purpose:

To provide council with information of by-law enforcement activity for 2022.

Background:

Middlesex Centre is responsible for the enforcement of bylaw enforcement services throughout the area of Middlesex Centre and Lucan Biddulph. The following information is provided in order to highlight this department's activities.

Analysis:

2022 Highlights include:

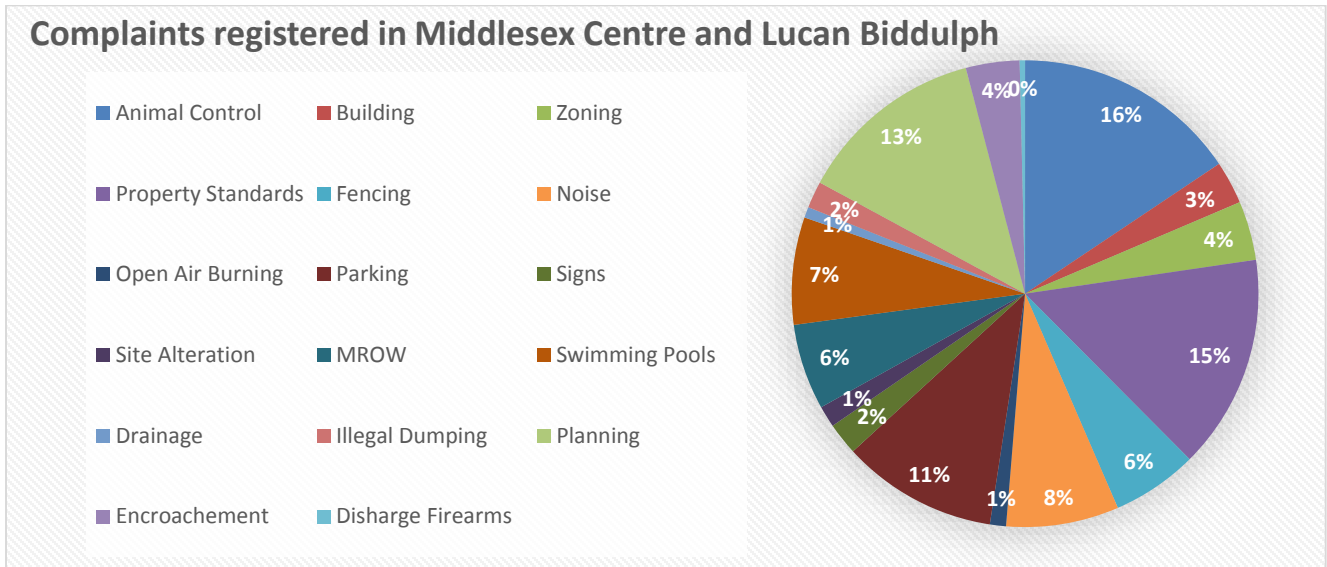
- Hiring of the new officer Dan Allarie in February. Dan comes to us from the City of Guelph's by-law department, with over 16 years' experience in the Bylaw and Property Standards field
- Passing of the new Mobile Food and Produce Bylaw in Middlesex Centre
- Drafting of the new Building Bylaw, still to come to council
- Meeting with Cloudpermit for the initiation of Cloudpermit for By-law Enforcement in Middlesex Centre

Animal Control:

Animal Control is provided by Hillside Kennels Animal Control out of Innerkip. Hillside has assisted by-law enforcement in 2022 with kennel licensing inspections and dangerous dog calls. Additional information of Hillside's activities will be provided in a future report. Hillside's costs for this service total approximately \$11,600.

Calls for service:

Calls for service have increased this year. Calls for service total 269 complaints. Several of these complaints take multiple visits and can take several weeks to resolve. As the Municipality grows and expands, so do our calls for service. The numbers provided below include both Middlesex Centre and Lucan-Biddulph.

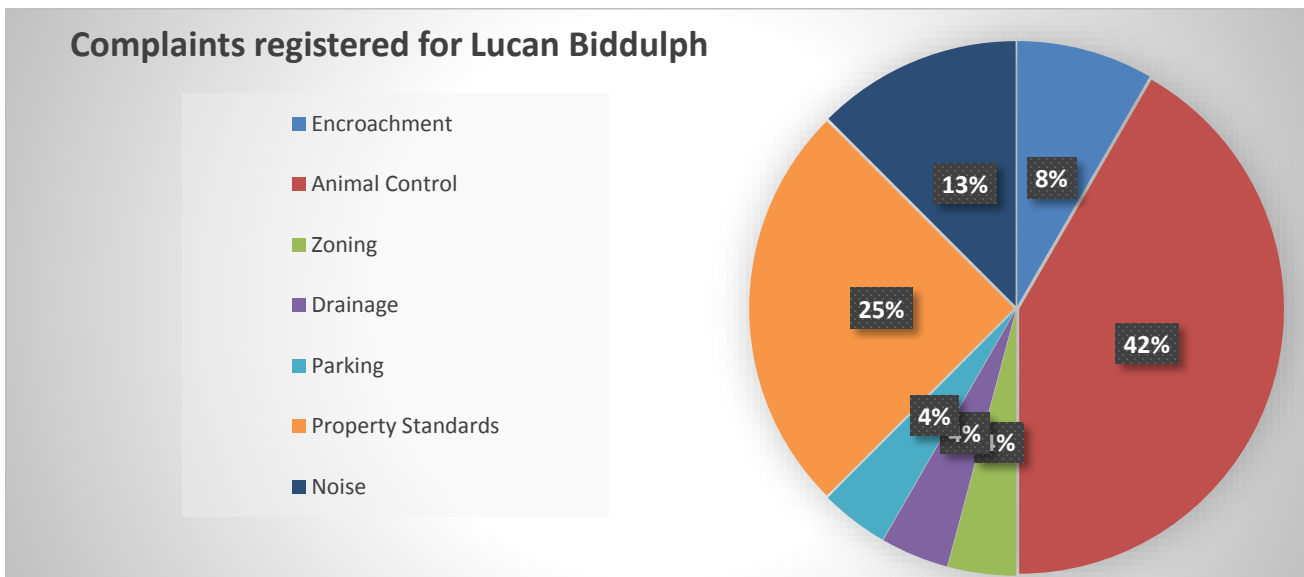


Complaint type	Number of complaints
Animal Control	42
Building	8
Zoning	11
Property Standards	40
Fencing	16
Noise	21
Open Air Burning	3
Parking	29
Sign	6
Site Alteration	4

MROW (Municipal Right of way)	16
Swimming pools	20
Drainage	2
Illegal Dumping	5
Planning	35
Encroachment	10
Discharge Firearms	1

Lucan-Biddulph:

Staff has attended to several calls in Lucan Biddulph and has been able to close all the files. Fees paid to Middlesex Centre for this service from Lucan Biddulph total approximately \$11,000.



This column shows the calls for Lucan Biddulph only.

Complaint type	Number of complaints
Animal Control	10

Zoning	1
Property Standards	6
Noise	3
Parking	1
Drainage	1
Encroachment	2

Be advised that Animal control includes dog off leash, cat off leash and chicken calls.

Enforcement Statistics:

Although we always strive to gain compliance through education and working with people, sometimes enforcement needs to be dealt with in the way of tickets. Here are the stats for tickets in 2022.

Provincial Offences Notices	18
Parking warnings issued	7
Parking tickets issued	43
Part III's / Summons	0

Looking forward to in 2023

- Bylaw enforcement staff will be working with the Clerk to consider the development of the AMPS program. AMPS, Administrative Monetary Penalty System, is an alternative to issuing a Provincial Offences Notice. This is a new alternative many municipalities are using, to the Provincial court system.
- Finalizing the Building Bylaw
- Cloudpermit has added a Bylaw Enforcement module allowing us to track calls and for the public to generate complaints through Cloudpermit. This will be initiated in the first quarter of 2023 within Middlesex Centre.

Enforcement Photo from 2022



Financial Implications:

Cost recovery for staff time spent in Lucan Biddulph is both based on hours and km's driven.

Strategic Plan:

This matter aligns with following strategic priorities:

- Responsive Municipal Government

This proposal is an example of service-sharing initiatives led by Middlesex Centre

Attachments: