

2023 Continuous Improvement Ideas / Action Items	
Action Item	Focus of Improvement
Digital Signage (Screens) for Public Works Operations – enhanced communications and information sharing	Operational
Commemorative Tree and Bench Program – process enhancement	Operational
NSERC shared partnership with TMU and municipalities on GHG Study	Operational
Review and consolidation of credit card fees – reduced fees	Organizational
Introduction of community movie nights	Municipal
DWS Monitoring Reports for Birr and Melrose – flawless pass	Operational
Trees Streetscape for Main Street in Ilderton	Municipal
Review and update to all corporate human resources policies and procedures	Organizational
RFP for Municipal Insurance Program – cost savings efficiencies	Operational

Utilization and Transition of municipal space during office renovation project	Operational
Mayor State of the Municipal Address	Municipal
Council Tour of Municipal Sites	Operational
Use of Peat Moss at Arenas – reduction of chemicals/efficiency of cooling systems	Operational
Partnership with Fanshawe College – Construction of Gazebo in Poplar Hill Park	Municipal
Senior Staff Partnership with Conestoga College – Participant for Bachelor of Applied Finance	Operational
Assignment TVs to Arena Dressing Rooms	Operational
Overhaul of Health and Safety Manuals	Organizational
Ilderton Seniors Centre – expansion of programming	Municipal
Park Amenities – activities such as ping pong or corn hole	Municipal