



Meeting Date: February 9, 2024

Prepared By: Arnie Marsman, Director Building Services / Chief Building Official

Submitted by: Arnie Marsman, Director Building Services / Chief Building Official

Report No: BLD-02-2024

Subject: **2023 By-law Enforcement Summary**

Recommendation:

THAT Report BLD-02-2024, re: 2023 By-law Enforcement Summary be received for information.

Purpose:

To advise Council of Bylaw Enforcement activity for 2023.

Middlesex Centre is responsible for the enforcement of bylaw enforcement services throughout the area of Middlesex Centre and Lucan-Biddulph. Information of the department activities is summarized below.

Background:

2023 Highlights include:

- Introduction of Cloudpermit for Bylaw Enforcement in Middlesex Centre
- Introduction of using City Wide for tracking occurrences with Lucan-Biddulph
- Passing of the new Building Bylaw
- Drafting of the AMPS Bylaw (Administrative Monetary Penalty System) in Middlesex Centre. This will help the Municipality with keeping charges and fines out of the court system and dealing with them internally. It also helps with making penalties and fines much quicker to resolve

Animal Control:

Animal Control is provided by Hillside Kennels Animal Control out of Innerkip. Fees paid to Hillside Kennels total approximately \$13,000. The Animal Control Contract expires at end of 2024. An RFP will be issued this year.

Calls for Service:

Calls for service have once again increased this year. Calls for service total 255 site visits/complaints for Middlesex Centre and 43 for Lucan-Biddulph. Several of these calls take multiple visits and can take several weeks to resolve. As the Municipality grows and expands so do our calls for service.

Analysis:

The following graph and table briefly outlines by-law enforcement activity in Middlesex Centre:

Illustration 1: By-law Activity 2023

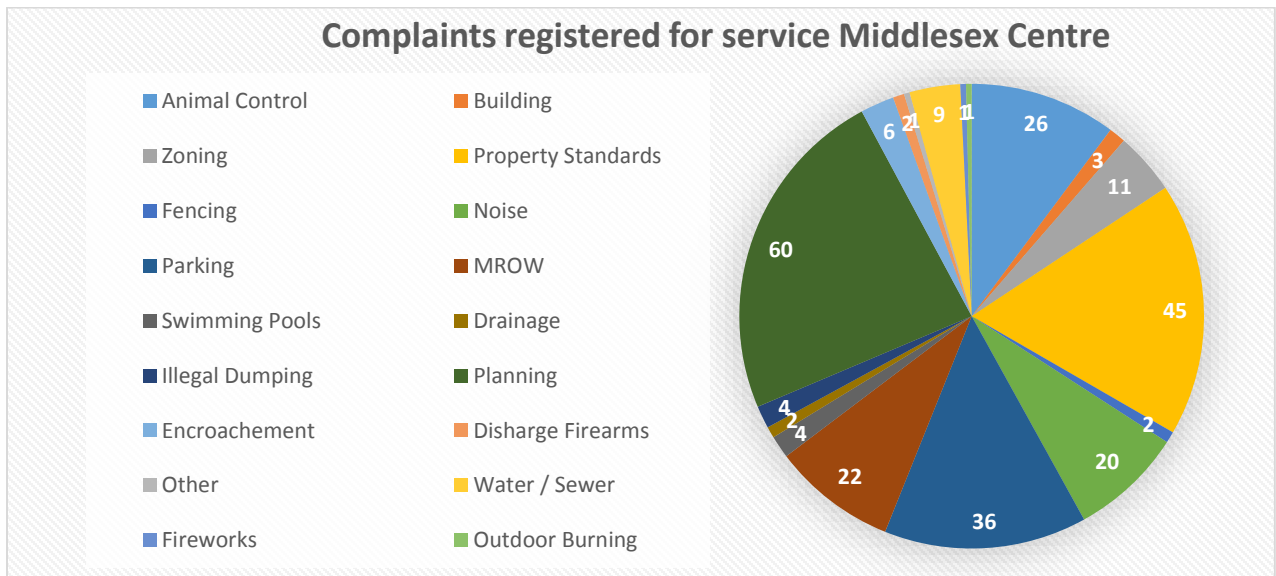


Table 1: By-law Activity 2023 vs. 2022

| Complaint type | Number of complaints 2023 | Number of complaints 2022 |
|--------------------------------------|--------------------------------------|--------------------------------------|
| Animal Control | 26 | 42 |
| Building | 3 | 8 |
| Zoning | 11 | 11 |
| Property Standards | 45 | 40 |
| Fencing | 2 | 16 |
| Noise | 20 | 21 |
| Parking | 36 | 3 |
| Municipal Right of Way | 22 | 16 |
| Swimming pools | 4 | 20 |
| Drainage | 2 | 2 |
| Illegal Dumping | 4 | 5 |
| Planning (site visit at application) | 60 | 35 |
| Encroachment | 6 | 10 |
| Discharge Firearms | 2 | 1 |
| Water / Sewer | 9 | |
| Other | 2 | |
| Outdoor Burning | 1 | |
| Fireworks | 1 | |

Lucan-Biddulph:

The following graph and table briefly outlines by-law enforcement activity in Lucan Biddulph.

Illustration 2: Lucan Biddulph By-law Activity 2023

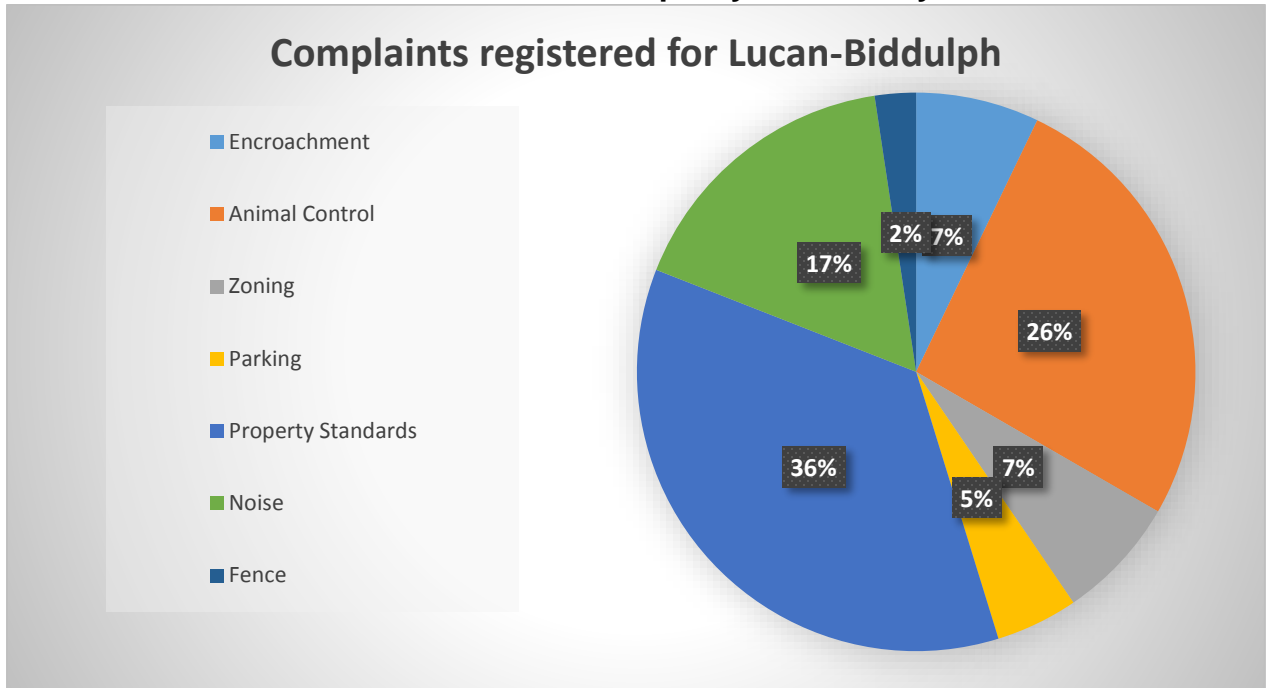


Table 2: Lucan Biddulph By-law Activity 2023 vs. 2022

| Complaint type | Number of complaints 2023 | Number of complaints 2022 |
|--------------------|---------------------------|---------------------------|
| Animal Control | 11 | 10 |
| Zoning | 3 | 1 |
| Property Standards | 15 | 6 |
| Noise | 7 | 3 |
| Parking | 2 | 1 |
| Fencing | 2 | 1 |
| Encroachment | 3 | 2 |
| Totals | 43 | 24 |

Enforcement Statistics:

Although we always strive to gain compliance through education and working with people, sometimes enforcement needs to be dealt with in the way of tickets. Here are the statistics for charges in 2023.

| | |
|-----------------------------|----|
| Provincial Offences Notices | 9 |
| Parking warnings issued | 7 |
| Parking tickets issued | 50 |
| Part III's / Summons | 0 |

Training and Education:

Staff attended conferences for the Municipal Law Enforcement of Ontario Association (MLEOA) in Niagara Falls and the Ontario Association of Property Standards Officers (OAPSO) in London.

Looking forward to 2024!

- Implementation of the new AMPS Bylaw
- Adding security to patrol parks to deter graffiti, dog off leash, and open fires
- Tender for Animal Control Services
- By-law Enforcement service request from Adelaide Metcalfe

Examples of Activity in 2023:

Below are some before and after photos of calls staff attended this year:









Pitbulls which are not permitted in Ontario. They were removed and shipped to Florida by the owner:



Financial Implications:

Partial Cost recovery through enforcement and shared services

Strategic Plan:

This matter aligns with following strategic priorities:

- Responsive Municipal Government

This report aligns with fostering a culture of innovation, continuous improvement, and cost-effective service delivery and expanding our partnerships.

Attachments:

N/A