

Appendix 31 - 2024 Continuous Improvement Ideas / Action Items

Action Item	Focus of Improvement
One of 3 municipalities in Ontario to transition to E-File Service through ON Land Tribunal	Automation
Digital Water Solutions on Water Detection Loss – 5 Hydrants AI Devices	Automation
Ice Measurement for Arena Flooding using AI Devices	Automation
Partnership with Fanshawe College on Recreation Program Delivery	Municipal
Dementia Friendly Community Sponsor at MXC Facilities	Municipal
New Concrete Ping Pong Tables for Outside Recreation	Municipal
Conversion to waterless flush toilets in facilities	Operational
New entrance / gate at Delaware Baseball Diamond	Operational
Citywide Asset Management Software Implementation – time and cost savings	Operational
Fire Training improvements – handmade apparatus by fire staff	Operational
Staff Presentation on Ergonomics	Organizational
Ombudsman Seminar for Staff	Organizational
E-permitting and information sharing with European Municipalities	Participation
Staff participation in Aging Infrastructure Symposium	Participation
Education Session on Artificial Intelligence with Municipal Staff	Automation / Organizational