

Middlesex-London Paramedic Service Authority Board



Meeting Highlights – February 17, 2026

Middlesex-London Paramedic Service Authority Board Meeting Highlights is an informal summary of selected actions taken by the MLPS Authority Board at its meetings. MLPS Board Highlights are not an official record of Board proceedings. To view official meeting agendas and minutes, please visit [Agendas and Minutes](#).

► **MLPS Continues to Meet and Exceed Response Time Performance Plan**

The Board received a report on MLPS' Response Time Performance Plan. This mandatory Plan establishes response time standards for the service, setting different response times for patients with different severities and leading to a more efficient use of paramedic resources. As noted in the report, MLPS response time performance continues to meet and, in several priority categories, exceed approved targets despite sustained increases in call volume, call complexity, and system pressures. The Board approved the continuation of the current response time targets for the upcoming year. For more information, read the [MLPS Board Report Response Time Performance Plan](#).

► **MLPS to Introduce New Mental Health and Wellness Training Thanks to Provincial Warrior Health Grant**

The Board endorsed the use of Warrior Health grant funding to support new staff education and training initiatives focused on mental health and wellness for first responders. In late 2025, MLPS submitted a business case to the Ministry of the Solicitor General as part of the provincial Warrior Health initiative and was awarded \$25,000 in one-time grant funding. MLPS has identified three streams of wellness training to be made available to all staff and three streams of training to be made available to supervisors. For more information, read the [MLPS Board Report Warrior Health Grant](#).

► **Renovations set for Lucan Station**

The Board directed MLPS to proceed with renovations at the Lucan Station. The Lucan Station plays a critical role in supporting paramedic operations within the northern portion of the service area. Almost twenty years of continuous use has affected the overall suitability of the space for modern paramedic operations. The planned renovations will modernize the facility, enhance operational efficiency, and ensure the station continues to meet the evolving needs of paramedic services and the



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community. For more information, read the [MLPS Board Report Lucan Station](#).

▶ **AMCTO/MITACS Research Project to Advance Community Paramedicine Program**

The Board received an information report regarding MLPS' participation in the federally supported MITACS research program. The first phase of the proposed research will study the impacts of Community Paramedicine and Community Paramedicine for Long-Term Care Plus (CPLTC+) in comparison to traditional 911 emergency response models. Building on these findings, a second phase will evaluate the feasibility and potential impact of integrating a provincially funded physician into the Community Paramedicine program. This phase will explore how physician integration could further enhance system efficiencies, support right-care, right-time interventions, reduce emergency department utilization, and improve patient outcomes, while also considering the realities of Ontario's physician shortage. For more information, read [the AMCTO/MITACS Research Project Information Report](#).

▶ **Cold Weather Response at Boyle Warming Centre**

The Board received an update on MLPS' response to the City of London's request for support at emergency warming centres, including overnight operations at the Boyle Warming Centre. As part of this response, MLPS deployed a Community Paramedic during peak overnight hours on January 28, where numerous individuals requiring immediate care were identified and treated. Common conditions observed included frostbite, cellulitis, gangrene, open wounds, hypothermia, and advanced infection. The following day, MLPS expanded support to two Community Paramedics for the duration of warming centre operations and coordinated virtual physician access for complex medical cases. For more information, read the [MLPS Board Report Cold Weather Response](#).

▶ **WSIB Mitigation Through the Stable Patient Transfer Unit**

The Board received an information report regarding MLPS' new stable patient transfer unit, designed to provide clinically appropriate work for paramedics who would otherwise remain off duty due to WSIB restrictions. Workplace injuries and WSIB-related absences continue to represent a significant operational, financial, and human impact for paramedic services across Ontario. Since launching, the unit has helped eight paramedics return to meaningful work. By supporting employee recovery while

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improving system efficiency, the unit has contributed to improved morale among participating staff and has been positively received across the service. For more information, read the [MLPS Board Report WSIB Mitigation](#).

The Middlesex County Legislative Services Department maintains the official record for all Middlesex-London Paramedic Service Authority Board proceedings.

For more information please contact: mediarelations@middlesex.ca